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Monday to Saturday  
09.00 -11.30 & 15.00 – 17.00  
Sundays and Bank Holidays  
09.00- 11.30

**Data Protection Notice and Permission to hold contact details for all clients of  
LILLYVIEW PET HOTEL  
as filed with the General Data Protection Register**

- To comply with the current legislation on data protection we must tell you what personal data we hold about you. Why we hold it and have your permission to retain it. We store data about our clients to ensure we can contact them by mail, telephone, or email:
- In an emergency
- About booking reminders
- Any special offers

You can opt-out of any marketing contacts if you wish by ticking the appropriate box on the form below.

Any data we hold will not be provided to any other person or business except as required by law.

- You may request to see all the personal data we hold on you (we are allowed 30 days to provide it)
- We only keep data for the reasons outlined above
- We destroy your data if we have had no contact from you for 3 years;
- For the smooth and efficient running of LILLYVIEW PET HOTEL we need to keep record of
  - Your name
  - Your address
  - Your landline and mobile telephone numbers
  - Your email address
  - Contact details of another responsible person in case of emergency
  - The details of your pet/s
  - The name and telephone number of your veterinary surgeon
  - For us to be able to hold these records we need your permission, so please complete this form and hand it to reception.

Your full name: \_\_\_\_\_

Your email address: \_\_\_\_\_

I agree that LILLYVIEW PET HOTEL may contact me, my veterinary surgeon or my named emergency contact as necessary:

In an emergency

To remind me of appropriate appointments/ bookings

About offers and services which may be of interest to me\*

*\*I understand I can opt-out of further marketing contact at any time on request.*

Signature: \_\_\_\_\_

Clients must tick the first box. Ticking the subsequent boxes is optional.